



# The impact of digitalisation on job quality and social dialogue in the public services across the European Union

Roundtable  
25 November 2022  
*Brussels and online*

## Programme

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**Venue:** Maison des Associations Internationales (MAI), room Berlin, Rue Washington, 40 – 1050 Brussels

**Chair:** **Bart Vanhercke** – *European Social Observatory* – OSE

- 10.00 – 10.10** Welcome address and introduction to the Roundtable, **Bart Vanhercke** – OSE
- 10.10 – 11.15** **Social dialogue, digitalisation and job quality in public services in the European countries**
- Impact of digitalisation on job quality and social dialogue across eight EU countries – emerging results from the DIGIQU@LPUB project**
- Presentation of DIGIQU@LPUB project, **Dalila Ghailani** – OSE
  - Intermediate results on the impact of digitalisation on job quality and social dialogue, **Ramón Peña-Casas** – OSE and **Salvo Leonardi** – *Fondazione Giuseppe di Vittorio*
- Impact of digitalisation on services, work and trade union strategy in Belgian public services**
- **Ilse Heylen** – *Confederation of Christian Trade Unions (CSC-ACV)*, Belgium
- Q&A with the audience
- 11.15 – 11.30** Coffee break
- 11.30 – 12.45** **Social dialogue, digitalisation and working conditions in Europe**
- Digitalisation and public services – An international labour perspective, **Eckard Voss** – *WMP consult*

- European challenges of digitalisation and job quality for public services, **Richard Pond** – *European Federation of Public Service Unions – EPSU*
- The new European agreement on digitalisation for central government administrations, **Pauline Martin** – *European Union Public Administration Employers – EUPAE*

Q&A with the audience

**12.45 – 13.00**      **Wrapping up and closing of the seminar**

**13.00 – 14.00**      **Lunch**

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## Practical information:

**Venue:** Maison des Associations internationales - MAI, room Berlin, Rue Washington, 40 – 1050 Brussels

**Interpretation:** French and English

**Online registration (compulsory):** [Registration form](#) – Please indicate “online” in the comment box of the registration form if you wish to receive the Zoom link for the Roundtable

**DIGIQU@LPUB website:** <http://www.digiquapub.eu>

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